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SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

Year: 2008 Quarter: October 1, 2008 - December 31, 2008 Steven Fenker, President Nexus Communications, Inc. (Signature & Title) (Company Name) Columbus, OH 43224 3629 Cleveland Avenue, Suite C (City, State, Zip Code) (Street/P.O. Box #) December 2008 November 2008 October 2008 795 617 603 Number of Customer Access Lines Same as ILEC Same as ILEC Same as ILEC Trouble Reports / Access Line (%) Same as ILEC Customer Out of Service Clearing Times (%) Same as ILEC Same as ILEC Same as ILEC Same as ILEC New Installs Completed within 5 Days (%) Same as ILEC Same as ILEC Same as ILEC Same as ILEC Commitments Fulfilled (%) Comments / Explanations: